

1.問題：簽證線上填表包括「一般簽證」、「移工簽證」及「電子簽證」三種，有何不同？我應該選哪一種填寫？

回答：

- (1) **移工簽證**：越南、印尼、菲律賓及泰國等國藍領移工，請選擇「**移工簽證**」；白領應聘者，請選擇「**一般簽證**」。
- (2) **電子簽證**：巴林、波士尼亞與赫塞哥維納、布吉納法索、哥倫比亞、多米尼克、厄瓜多、吉里巴斯、科索沃、科威特、模里西斯、蒙特內哥羅、阿曼、巴拿馬、秘魯、卡達、沙烏地阿拉伯、索羅門群島、土耳其及阿拉伯聯合大公國，來臺觀光、洽商、探親及應邀在臺出席國際會議及運動賽事，停留天數不超過 30 天者，請選擇「**電子簽證**」。詳情及例外情形參閱「**電子簽證介紹**」(網頁連結)
- (3) **一般簽證**：不適用「移工簽證」及「電子簽證」者，請選擇「**一般簽證**」。

2.問題：在簽證申請表上可以分辨出哪些項目為必填欄位或非必填欄位嗎？

回答：簽證申請表欄位有標示「*」者為必填欄位，未標示「*」者則為非必填欄位。

3.問題：如果申請人有名無姓或有姓無名，欄位該如何填寫？

回答：如果申請人有名無姓，則姓氏欄位請留空白，如果為有姓無名者，則名字欄位請留空白，留空白之欄位，請勿填寫任何文字（如 None 等），惟兩欄中至少須填寫一欄才可繼續填寫。

4.問題：在登打資料時，為何日期欄位之日曆元件無法點選？

回答：網頁之操作會因使用者瀏覽器版本及作業系統程式版本不同而有功能執行差異，如果日期欄位之日曆元件無法點選，可直接以手動輸入，格式為西曆（YYYY/MM/DD）。

5.問題：申請表中有抵達日期及離華日期，倘未能精確掌握日期，該如何填寫？

回答：抵達日期及離臺日期倘未能明確，仍請填寫預訂之抵離日期即可。

6.問題：DOMESTIC ID No.及 DOMESTIC KTP NO.中文意思為何？

回答：外籍申請人士的母國身份證號碼。

7.問題：如果於線上填寫資料，臨時有事離開電腦畫面未能繼續完成填表，要如何保留已填寫之資料？

回答：填寫資料時，系統會自動存檔，請記住畫面正上方的「暫存編號」(TEMPORARY NO)，將來再輸入此編號繼續填寫。如果申請人未及記下「暫存編號」(TEMPORARY NO)，請重新填表申請。

8.問題：填寫頁面有無規定在一定時間內要完成，否則不能往下一步驟填寫？

回答：一個頁面之操作時間約為 30 分鐘，倘填寫一個頁面超過 30 分鐘，填寫程序將自動中止，倘要繼續填寫，請回首頁，點選「編輯」，輸入暫存編號，即可繼續填表。

9.問題：如果在線上完成填寫申請表且已將資料送出，並已產生申請案號，卻發現內容輸入錯誤，該如何處理？

回答：資料尚未按「送出」(Submit) 鍵前，可輸入暫存編號修改資料；但如果資料填畢並按「送出」(Submit) 鍵，系統已產生申請案號 (Application No.)，即無法修改資料，必須重新填表申請，輸入正確資料。

10.問題：申請人倘不諳電腦，可否請人代填？

回答：申請表可委託代理人代為填寫，惟列印出申請表須申請人本人親自簽名。

11.問題：如果申請人無印表機裝置，上網填寫好資料將後如何列印簽證申請表？

回答：如果申請人手邊無印表機，上網填妥申請表資料後，按「送出」(Submit) 鍵後，即產生申請案號 pdf 電子檔，請存檔後，另至有印表設備處，列印簽證申請表。

12.問題：列印功能狀況正常時，簽證申請資料已填妥並有申請案號，但是列印不出來簽證申請表，該如何處理？

回答：請檢查是否有下列情形之一

(一)電腦是否已安裝 Acrobat Reader 軟體 8.0 以上版本或讀取 PDF 檔案格式相關軟體。

(二)是否下載於縮小視窗

13.問題：資料填寫完成後，有無規定一定期限前向駐外館處送件申請？

回答：上網填妥資料並按「送出」(submit) 鍵後，系統出現申請案號，請於 30 天內到指定館處（請參考各館處辦公時間）送件。

New Online Application Form System FAQ (English Ver.)

1Q : There are 3 types of online application form: **General Visa Applications**, **Visa Application for Foreign Labor** and **eVisa Application**, which one should I apply and what is the difference between them?

(1) **Visa Application for Foreign Labor**

Blue collar foreign labor nationals from **Vietnam, Indonesia, Philippines** and **Thailand**. Please select Visa Application for Foreign Labor.

- White collar worker, please select General Visa Application.

(2) **eVisa Application**

Nationals from **Bahrain, Bosnia and Herzegovina, Burkina Faso, Colombia, Dominica, Ecuador, Kiribati, Kosovo, Kuwait, Mauritius, Montenegro, Oman, Panama, Peru, Qatar, Saudi Arabia, Solomon Islands, Turkey, and United Arab Emirates** are eligible under relevant conditions for nationals who are invited to attend international conferences, trade fairs, visiting relatives, sporting events in Taiwan of a duration of stay in Taiwan with single-entry visa only for 30 days with no extension. For details and exception inquiries, please check (eVisa Information)website(<https://visawebapp.boca.gov.tw>).

(3) **General Visa Application**

Applicants who are ineligible for Visa Application for Foreign Labor and eVisa. Please select **General Visa Application**.

2Q : What are the mandatory items on the application for the applicant?

The items marked with (*) are obligatory to fill in. For Items that are not marked with (*) are not mandatory to fill in.

3Q : What should be filling in if an applicant has only either surname or given name?

If the applicant only has given name then do not fill in the surname

filed. On the other hand, if the applicant only has surname then do not fill in the given name filed.

4Q : What if the calendar component in the application form is not functioning through the filling process?

The function of different website browsers and operating systems versions may vary. Therefore, if the date filed cannot be selected, please fill in manually the Gregorian calendar format (**YYYY/MM/DD**).

5Q : What should the applicant fill in if “**the date of arrival**” and “**the date of departure**” are uncertain?

For unsure date of arrival and departure to Taiwan, please fill in the expected dates of arrival and departure.

6Q : What do **DOMESTIC ID No.** and **DOMESTIC KTP No.** mean?

Foreign applicants home country identification card number.

7Q : How can I save my application, if I need to stop in the middle of the application and return later?

While fill in the application form the system will save it automatically during the process. Please remember the **TEMPORARY NO.** located on the top of your computer screen and re-filling this temporary number to search for your previews application file. If you fail to save that **TEMPORARY NO.**, please fill a new application form again.

8Q : I cannot continue the online application, is there a time limit for fill in each page of the application form?

Each application page will last only 30 minutes. If you need more than 30 minutes to fill in on one page, this fill out process will be automatically terminated. As a result the applicant must return to the homepage, choose **EDIT** and log in with the temporary number to continued filling the application form.

9Q : What should I do if I made a mistake in the application form and

have already completed and submitted the application?

If the applicant has successfully submitted the application and the system already generated an **Application No.**, this application cannot be modify, as a result, the applicant needs to apply for a new application form with correct information. In the case that the applicant has not yet submit the application, it can log in with the temporary number to edit the data.

10Q : If the applicant is not familiar using a computer, can someone else help the applicant to fill in the online application form?

The application form can be filled in by an agent who acts on behalf of applicant. However, after the application form is print out must be signed by the applicant.

11Q : I have completed my online application form, but I do not have a printer. What can I do?

Please save the generated application PDF file and use another computer and printer to finish the print out process.

12Q : I have completed the application form also obtain the application number, but fail to print it out?

If you come across the following situation:

- (1) Please check if your computer has already install Acrobat Reader version 8.0 above version software or the latest version of PDF reader related software programs.
- (2) Or it is downloading in a minimized window.

13Q : Should I bring my entire print out application form to the R.O.C oversea mission within a certain time limit?

Please bring your entire application form to our designated R.O.C oversea mission (working days) after successfully submitted the online application, the system will generate an application number and this visa application must be submitted within 30 days.